

SAFETY AND SERVICES OVERSIGHT COMMISSION REGULAR MEETING

SSOC created by the Public Safety and Services Violence Prevention Act of 2014

**Monday, March 27, 2017
6:30-9:00 p.m.
Hearing Room 1
1 Frank H. Ogawa Plaza Oakland, California 94612**

Oversight Commission Members: Chairperson: *Letitia Henderson Watts (At-Large)*, Vice-Chair: *Jody Nunez (D-1)*, *Tony Marks-Block (D-2)*, *Rev. Curtis Flemming, Sr. (D-3)*, *Natasha Middleton (D-4)*, *Rebecca Alvarado (D-5)*, *June Williams (D-6)*, *Kevin McPherson (D-7)*, and *Troy Williams (Mayoral)*.

PUBLIC COMMENT: The Oversight Commission welcomes you to its meetings and your interest is appreciated.

- ✓ If you wish to speak before the Oversight Commission, please fill out a speaker card and hand it to the Oversight Commission Staff.
- ✓ If you wish to speak on a matter not on the agenda, please sign up for Open Forum and wait for your name to be called.
- ✓ If you wish to speak on a matter on the agenda, please approach the Commission when called, give your name, and your comments.

Please be brief and limit your comments to the specific subject under discussion. Only matters within the Oversight Commission's jurisdictions may be addressed. Time limitations shall be at the discretion of the Chair.

ITEM	TIME	TYPE	ATTACHMENTS
1. Call to Order	6:30pm	AD	
2. Roll Call	2 Minutes	AD	
3. Agenda Approval	3 Minutes	AD	
4. Approval of Minutes from February 27, 2017	5 Minutes	A	Attachment 1
5. Open Forum	10 Minutes	I	
6. Coordinator's Announcements - Reminder to fill out Form 700 – Due 4/1/17	5 Minutes	AD	
7. Grantee Presentations with Participants: - Oakland Unite Staff - Oakland California Youth Outreach - ROOTS - The Mentoring Center	30 Minutes	I	
8. Adult Case Management Pilot Evaluation by Resource Development Associates (RDA)	20 Minutes	I	Attachment 2
9. Update on Oakland Unite Evaluation Plan – Mathematica Policy Research (MPR)	20 Minutes	I	Attachment 3
10. Introduction of New District 6 Commissioner for June Williams	10 Minutes	I	Attachment 4
11. Site visit updates from SSOC Members	10 Minutes	I	
12. Schedule Planning and Pending Agenda Items	15 Minutes	A*	
13. Adjournment	1 Minute		

**A = Action Item I = Informational Item AD = Administrative Item
A* = Action, if Needed**

PUBLIC SAFETY AND SERVICES OVERSIGHT COMMISSION MEETING MINUTES
Monday, February 27, 2017
Hearing Room 1

ITEM 1: CALL TO ORDER

The meeting was called to order by Chair Letitia Henderson Watts at 6.34pm

Quorum present

ITEM 2: ROLL CALL

Present: Chairperson Letitia Henderson Watts
Commissioner Rebecca Alvarado
Commissioner Rev. Curtis Flemming
Commissioner Kevin McPherson
Commissioner Troy Williams
Commissioner Natasha Middleton (arrived after roll was taken)

Excused: Vice-Chair Jody Nunez
Commissioner Tony Marks-Block

ITEM 3: AGENDA APPROVAL

Agenda approval by common consent

ITEM 4: APPROVAL OF MINUTES

Motion made by Commissioner Alvarado to approve the minutes as submitted; seconded by Commissioner Flemming.

All present approved.

ITEM 5: OPEN FORUM

No speakers.

ITEM 6: COORDINATOR'S ANNOUNCEMENTS – Chantal Cotton Gaines

Reminder that she is updating the list of Commissioners with the Clerk's Office and a reminder to file your form 700 when notice is sent out.

ITEM 7: INTRODUCTION OF MAYOR'S PUBLIC SAFETY DIRECTOR, VENUS JOHNSON

Ms. Cotton Gaines gave an explanation of why this item is before the Commission today. She also reminded the Commission that this position is partially funded through the Human Services Department (HSD) spending plan.

Ms. Johnson introduced herself to the SSOC and described her background and mentioned that she is homegrown here in Oakland and has lots of experience. Her passion is around children and juvenile justice.

SSOC Discussion:

1. What do you see your role in terms of helping with the police department?
 - a. Johnson: The current Mayor has never previously had a Public Safety Director so it is a position being formulated as we go. We want to do the City's business especially related to the Mayor's core priorities. I want to work collaboratively with others, especially the community. We want to use measurements to help us see if we are doing the work we say we will do and if there is room to improve.
2. Will you also be working with the NCPCs as well as sergeants, etc.?
 - a. Johnson: Absolutely. My dad is a retired sworn staff in OPD so I am very familiar with OPD. I have also met with the NSC staff. I also committed to interacting with every single beat by the end of the year.

ITEM 8: OPD QUARTERLY REPORT: Donneshia Taylor and Deputy Chief Darren Allison

SSOC Discussion:

1. Inquired about the training session expenses as it looks like it covers marijuana management. Is this something that would ordinarily be covered under OPD training budget? Would it be necessary to come out of the Measure Z budget?
 - a. Ms. Taylor: Anyone who is assigned to Measure Z, can be charged to Measure Z.

Motion to approve and accept the report made by Commissioner McPherson; seconded by Commissioner Alvarado.

Discussion on Motion:

1. This information is in response to what we previously asked for.
2. Why is the amount under rental vehicles so high (\$37,000)?
 - a. Ms. Taylor: These are vehicles they rent for covert operations. The cost is split between 3 different funding sources for officers who are funded by Measure Z.
 - b. DC Allison: Many Ceasefire staff use these rented vehicles and it varies.
 - c. Please follow up with the SSOC on how many vehicles are represented in this \$37,000.

Call the vote: All present in favor to accept the motion by Commissioner McPherson.

ITEM 9: HSD QUARTERLY REPORT – Josie Halpern Finnerty

Ms. Halpern Finnerty explained that this report is a little behind in timing due to SSOC meeting scheduling. But they will work to get the reports back up to speed.

She explained the staff report contained in the packet.

She also went over the timeline of key activities that are forthcoming. She explained that the goal of the timeline is to give background on the items that HSD will be bringing to the SSOC over the next year.

Next meeting they may bring proposals about how to spend the 2015-16 reserve, which was created by the delay in the contract issuance.

Preliminary findings for the Adult Case Management pilot evaluation information will also be coming to you in March.

In May you will be presented with the renewal recommendations for services which will require approval. Update on the procedure will be discussed at the April meeting. In order to stay on our timeline and have contract ready, this will require your approval.

Ms. Cotton Gaines emphasized that the “approval needed” column on the timeline HSD provided are heavy decisions that need to be made and the timing of these approval really matters.

Chair Henderson Watts requested that the earlier the Commission can get the materials that require approvals, the better.

Ms. Cotton Gaines said at minimum the SSOC will get materials 1 week in advance and sooner if available.

SSOC Discussion:

1. In May 2017 that HSD will present renewal recommendations and Mathematica (MPR) will put out a preliminary report, so what are you going to base your renewal recommendations on?
 - a. Ms. Halpern Finnerty: Our first report from MPR will not be a full program evaluation, but instead a program network analysis of who is getting services. That is what we will receive from MPR in April. HSD will base the renewal recommendations on this first year and a half of how things have been going. We will be looking at the info for site visits, have agencies properly expended funds, have they met all the contractual obligations, did the agency do what they said they would do and do they have a corrective action plan, etc. In the absence of an evaluation, that will be what we will work off of.
2. Let’s do a retreat on this in June or July to discuss the HSD spending plan so there is more time to review the details. Let’s also invite all grantees to the April meeting before May renewals. The SSOC could hear from some grantees before the renewals come up. Staff agreed about agencies coming to the meetings and reminded the SSOC that the grantee agencies coming to the meeting is not a time to grill the agency about how they are doing, but instead to hear from them about the types of work they provide, hear from some participants, and ask some questions.
3. Ms. Halpern Finnerty: When we come to the SSOC in April, staff will be saying: we wrapped up all the site visits, we have concerns in these areas, give a description of what will come to you in May, give a report card for each agency that is detailed as to how they met their deliverables, how they managed their spending and any findings from the site visits and any corrective actions they may have taken.
4. There was a request to Ms. Halpern-Finnerty to bring a list in March about what the SSOC should expect hear and receive from HSD for the April report regarding the renewal process.

Motion to receive and file report made by Commissioner Middleton; seconded by Commissioner Williams. All approved.

ITEM 10: TRANSPARENCY VISITS - Chair Henderson Watts

Chair Henderson Watts shared that back in January she proposed that we work in collaboration with HSD and the CBOs in the districts that we represent and conduct information sessions with information on what is happening with Measure Z and Ceasefire. Commissioners often get questions about what is happening with Measure Z and how it is different than Measure Y. The idea came up that we work with existing NCPC meetings.

This came up because I also wanted to see more marketing information on Ceasefire. It is also a good opportunity to have the community meet SSOC Commissioners.

There is no set timing on this outside of wanting to do this by the end of this calendar year.

SSOC Discussion:

1. Commissioners like the idea of meeting with the NCPCs especially since they have OPD officers there every month that are funded by Measure Z.
2. There are some timing limitations for SSOC Commissioners schedules, so this should be done maybe in place of regular meetings throughout the year (aka, moving a few regular meetings throughout the year to locations in the community).
3. Outside of moving some regular meetings, it would be great if SSOC Commissioners could go in groups of 2 or 3 to engage with the community if not at the NCPCs. Maybe with large CBOs.
4. Chair Henderson Watts will work with staff and put together an outline and/or proposal.

ITEM 11: SITE VISIT UPDATES FROM SSOC MEMBERS

Ms. Cotton Gaines announced that this will be a standing item as long as there are site visits.

SSOC Discussion:

It has been great and we have been able to connect. Of course, we have a hard time doing 4 hours, but we can gravitate towards what we really like and want to see. The site visits overall have been very helpful.

ITEM 12: SCHEDULING FUTURE ITEMS

Commissioner Flemming suggested that when we schedule the agencies to come, ask them to bring clients to share their experiences.

Commissioner Alvarado requested that we have interpreters available.

Ms. Cotton Gaines confirmed we could coordinate beforehand as to the languages we need for interpretation.

ITEM 13: ADJOURNMENT

Commissioner McPherson moved to adjourn meeting. Commissioner Middleton seconded. All approved.

Meeting adjourned at 8:05pm.



150 FRANK OGAWA PLAZA • 4TH FLOOR • OAKLAND, CA 94612

MEMORANDUM

TO: Public Safety and Services Oversight Committee
FROM: Peter Kim, Manager, Oakland Unite, Human Services Department
DATE: March 16, 2017
SUBJECT: Human Services Department Adult Case Management Pilot Evaluation

Attached, please find the initial results of a pilot evaluation of adult case management services funded through Oakland Unite-HSD since January 2016. This pilot evaluation was conducted by Resource Development Associates (RDA) using state grant funds (CalGRIP).

The goal of the pilot evaluation was to gain a stronger understanding of how case management services are rolling out and insight into preliminary outcomes. The pilot evaluation will inform program development, data collection, and future evaluation of services.

For questions, please contact:

Josie Halpern-Finnerty, Program Planner, Oakland Unite

JHalpern-Finnerty@oaklandnet.com

510-238-2350



CASE MANAGEMENT PILOT EVALUATION, 2016

February 2017

Resource Development Associates

Mikaela Rabinowitz, PhD

Sarah Garmisa, MPP/MBA



Today's Agenda

2

- 
- Project Overview
 - Population Demographics
 - Milestones Achieved
 - Client Arrest Outcomes

Case Management Pilot Evaluation

3

Evaluation of Adult Case Management services for participants served in 2016, funded by state CalGRIP grant

Clients received case management services in 2016 between Jan 1st and Aug 10th from:

- Oakland Human Services
- Roots
- The Mentoring Center
- California Youth Outreach

Case Management Pilot Evaluation

4

What are the characteristics of adult case management participants?

How much contact with law enforcement do case management participants have before/after starting services?

What services and supports do clients receive?

- What milestones do they achieve?

5

Population Demographics

Clients included in this analysis

6

193

- Received CM services and consented to release data for evaluation

121

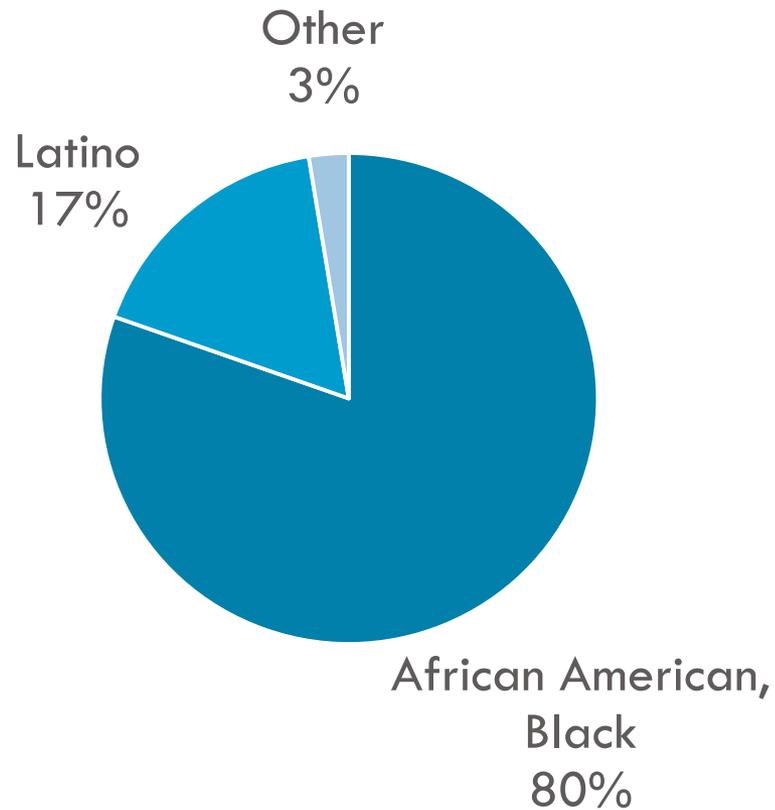
- Had intake assessment

118

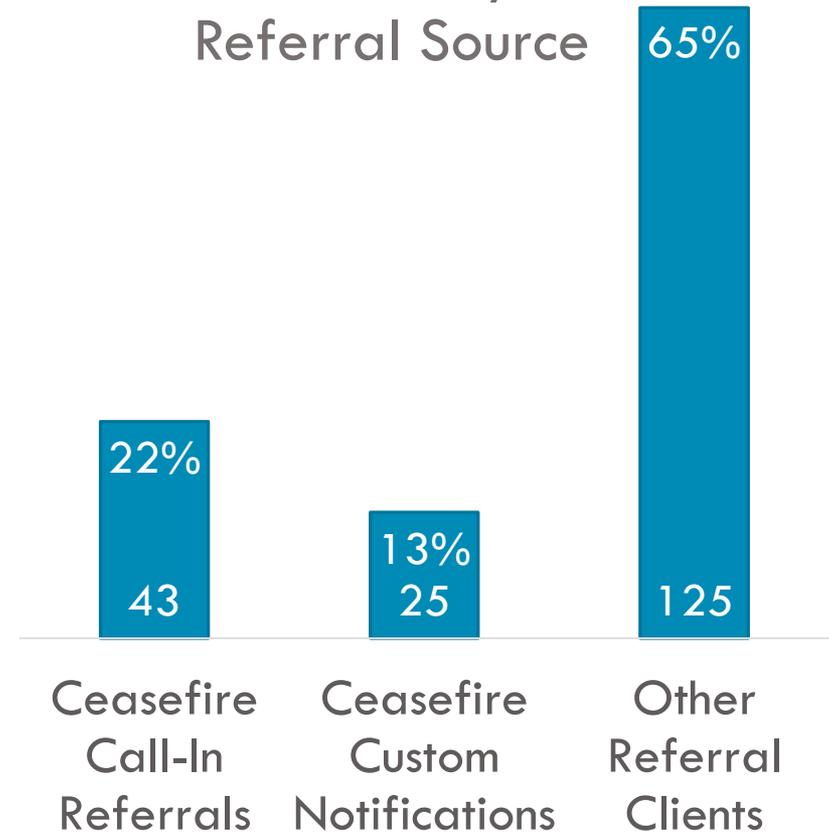
- Had follow up assessment

Demographics

7

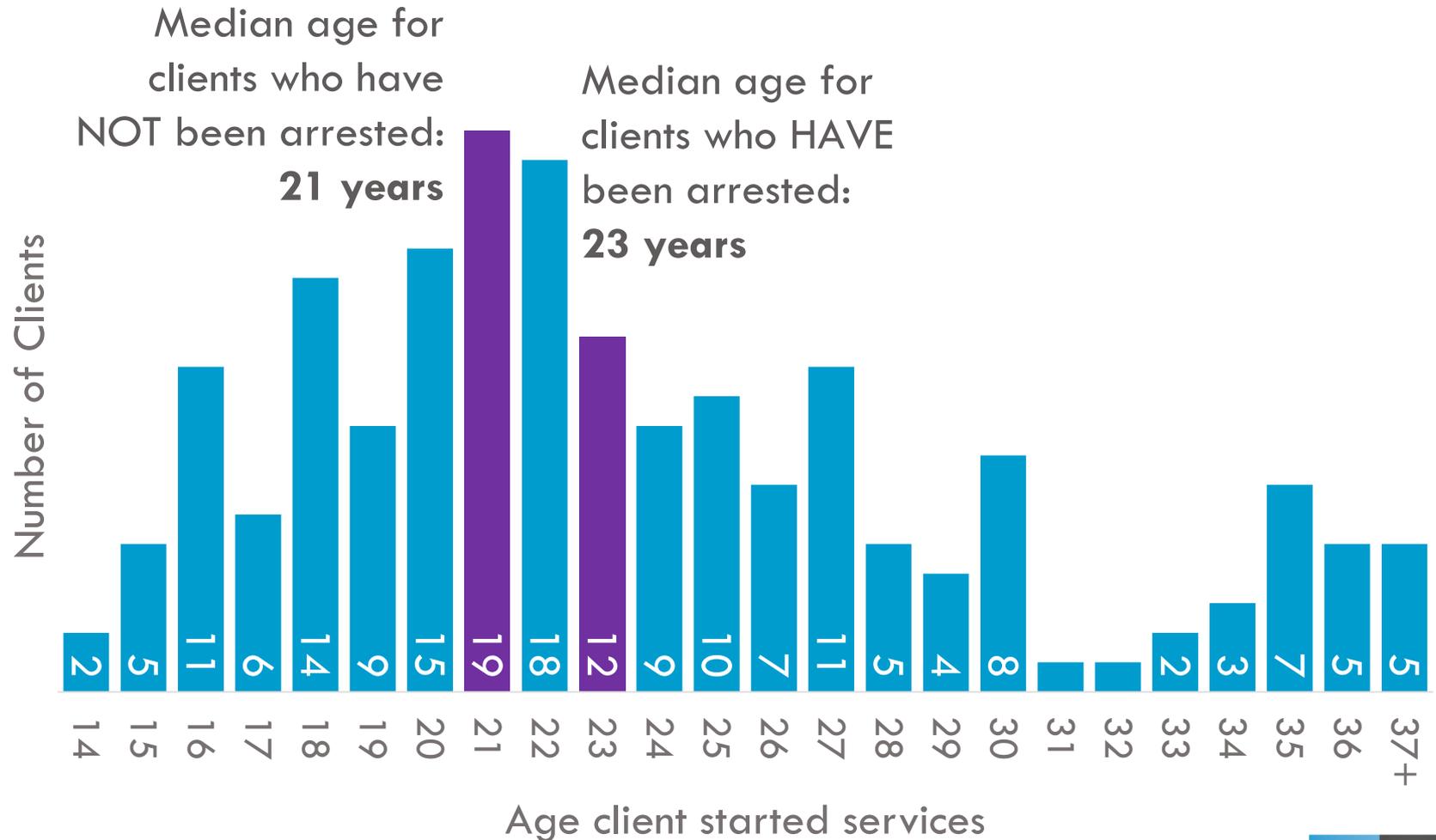


Clients by Referral Source

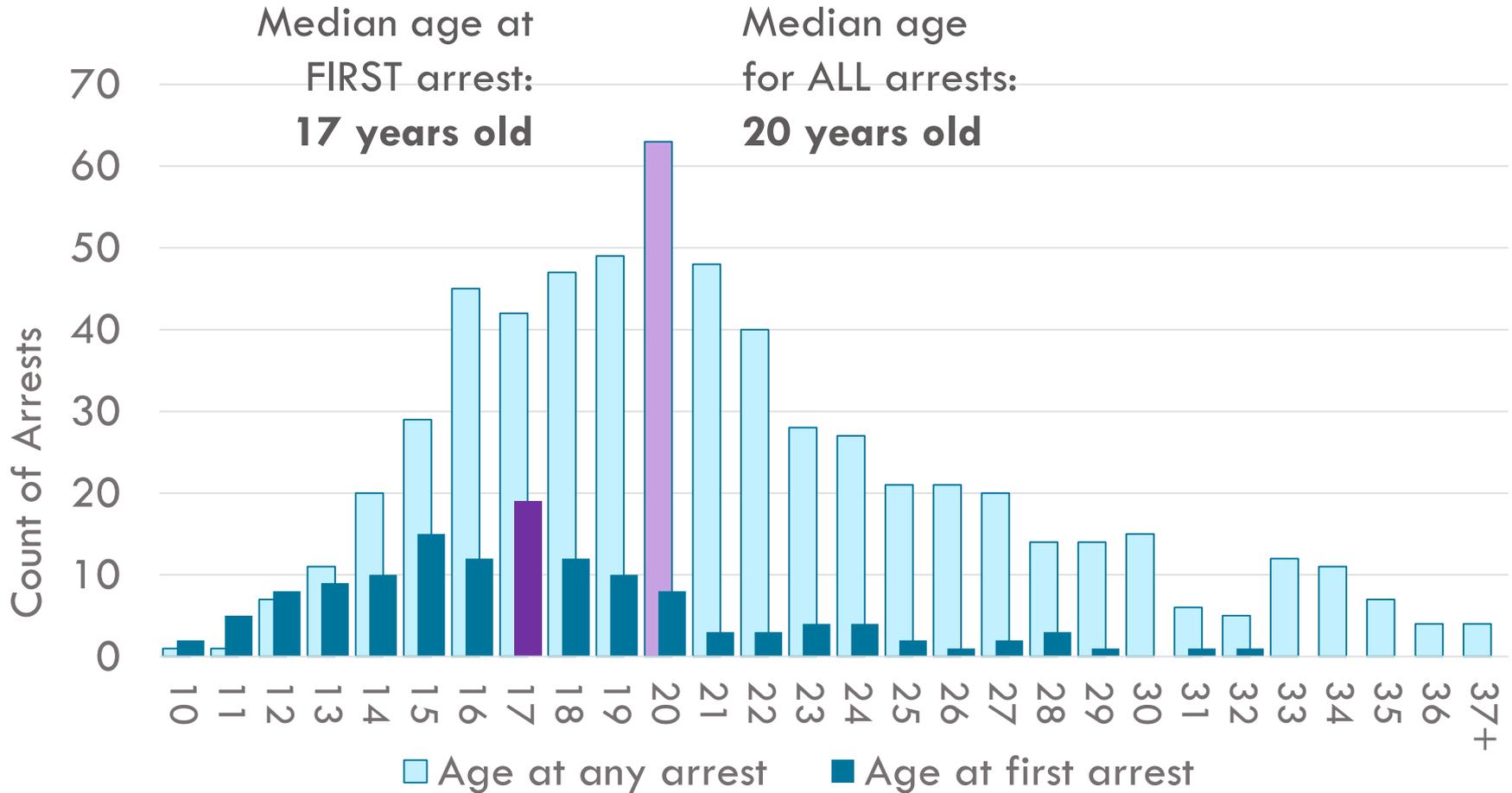


Age clients began services

8

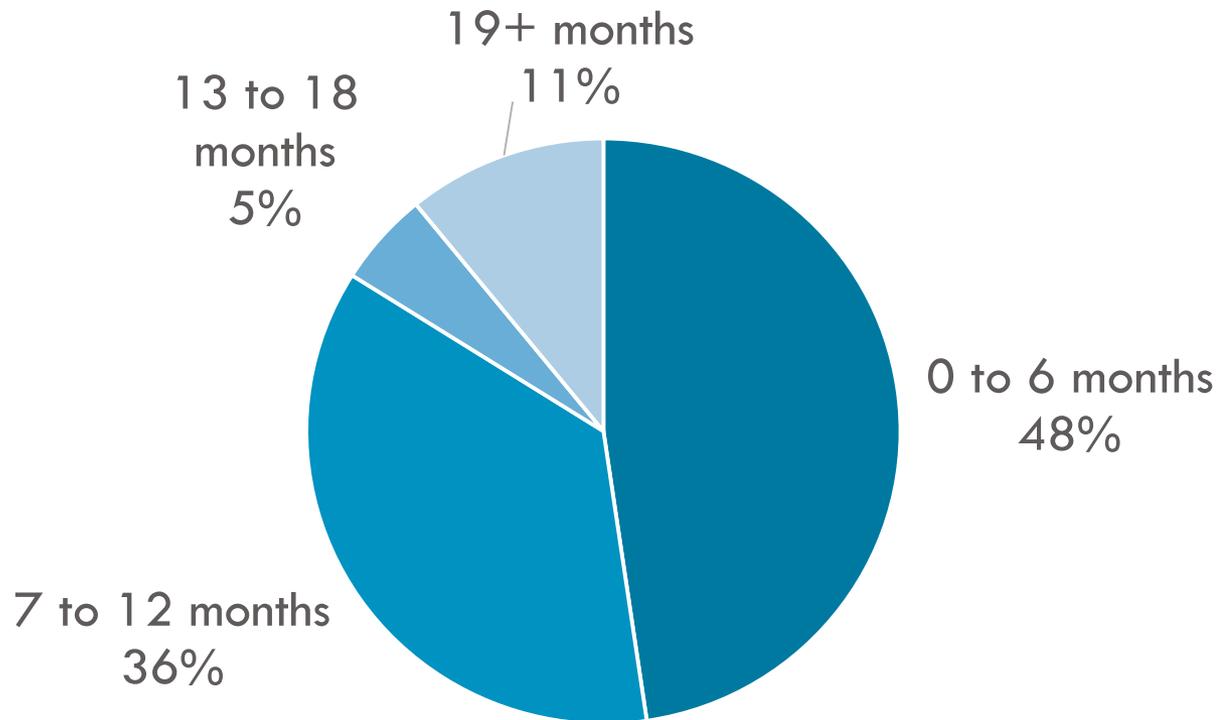


Age at arrest



Length of case management services

10



11

Follow-Up Client Milestones

Provider survey for clients

Educational Milestones

12

- 28 (24%) clients were enrolled in school in 2016

- 18 in HS/GED



- 10 in college courses



- 7 (6%) clients earned a high school diploma or GED in 2016



- 50 (42%) already had one

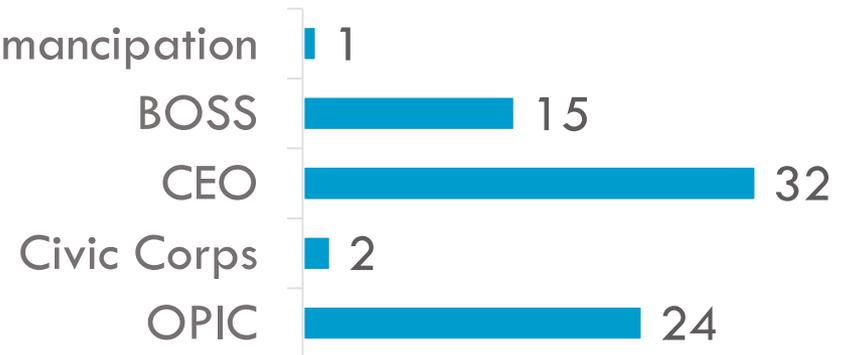
Employment Training

13

- 64 (54%) attended at least one of the following subsidized training programs

- Clients also attended:

- Mandela Project
- Homies 4 Justice
- OYCO Internship
- Life Coach Personal Connections
- Roots Clinic
- UPS
- YEP



- 25 (21%) clients did not participate in any of the above job training programs and were not employed

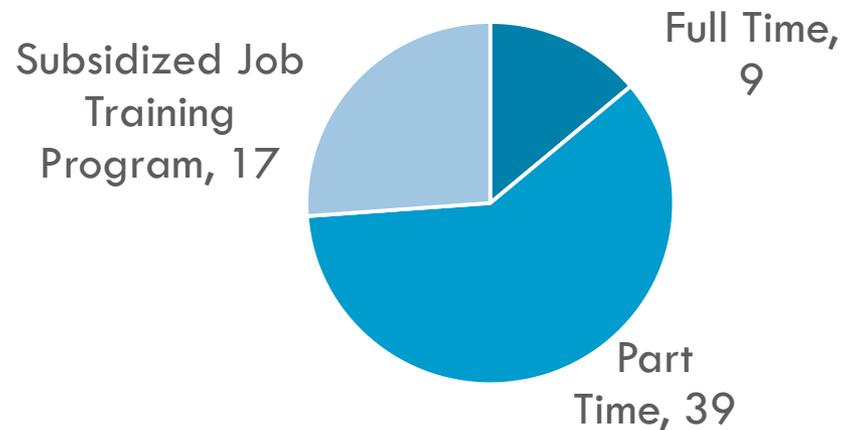
Employment Milestones

14

65 (55%) clients are **currently** employed or participating in an employment training program

Length of time at this job or program

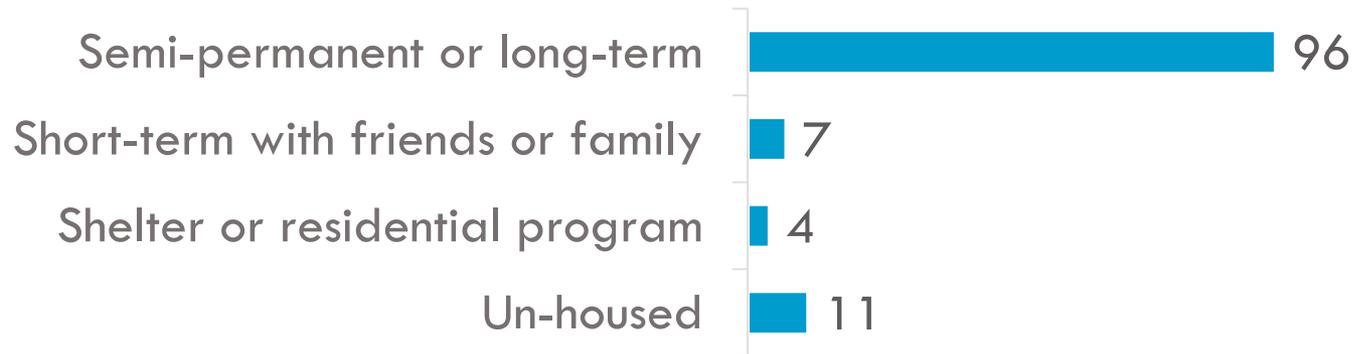
Employment in 2016



Housing Status & Healthcare Enrollment

15

□ Current housing status of clients

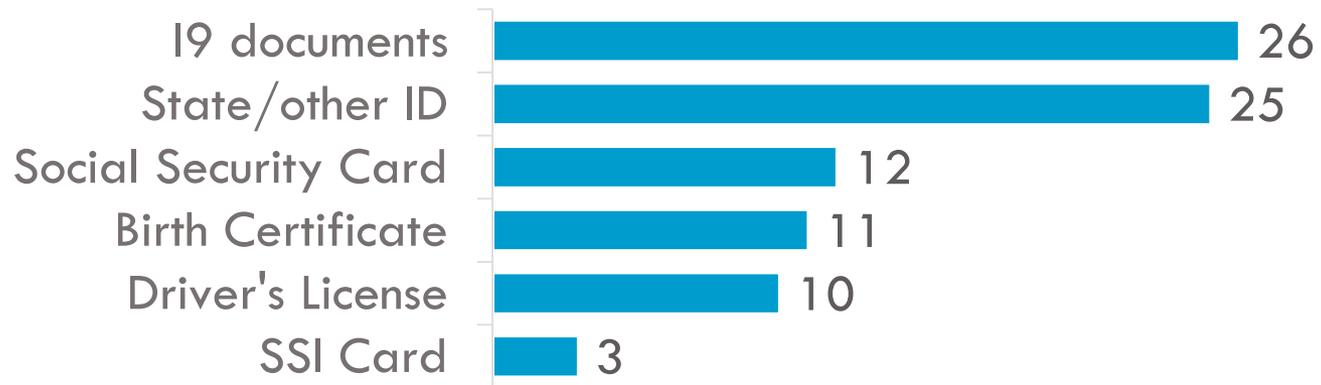


- 39 (33%) clients enrolled in health insurance in 2016
 - 49 (42%) clients were already enrolled in insurance
 - 31 (26%) clients receive healthcare benefits through their employer

Documentation & Public Benefits

16

- 58 (49%) clients obtained documents



- Public Benefits:

- 24 (20%) clients received GA
- 8 (7%) clients received CalWorks
- 25 (21%) clients received CalFresh

Legal & Justice Outcomes

17

Criminal justice system contact

- 37 (31%) were arrested in 2016
- 12 (10%) were convicted of new crimes in 2016
- 78 (66%) are on either Probation or Parole or both
 - 68 (87%) are in compliance

Legal barriers

- 49 (42%) owe restitution
- 26 (22%) have outstanding unpaid tickets or DMV fines

Support & Communication

18

Avoiding violence through Case Manager support

- 36 (30%) received support from street outreach or a case manager to help resolve a conflict

Anger management, communication, or peer support

- 50 (42%) attended a support group in one of these areas
 - 47 voluntarily
 - 5 mandatorily
 - 3 both voluntarily and mandatorily

Grief, trauma, and mental health support

- 16 (14%) clients received support from a BH professional
- 14 (12%) clients received support from a case manager, religious leader, or mentor

19

Client Arrest Outcomes

Source: Oakland Police Department

Arrests before and after services

20

67% were arrested prior to starting services

- 129 of 193 clients
- “Pre” period is up to nine years
- 129 clients were arrested on average 4.1 times prior to services

28% were arrested after starting services

- 55 of 193 clients
- “Post” period is less than one year for 84% of clients
- 55 clients were arrested on average 1.5 times after services

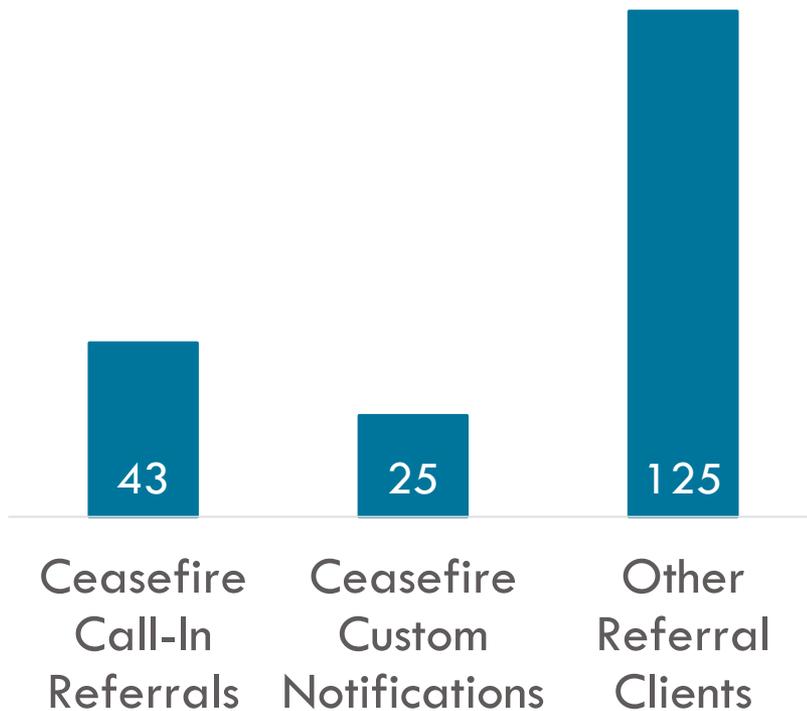
70% have been arrested at some point within the last ten years

- 136 of 193 clients

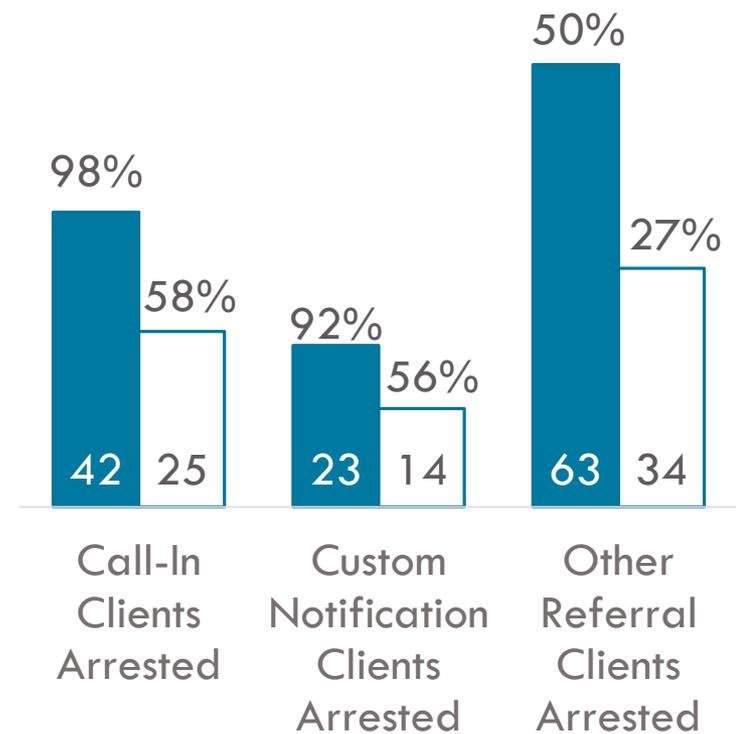
Client Arrested by Referral Source

21

Clients by Referral Source



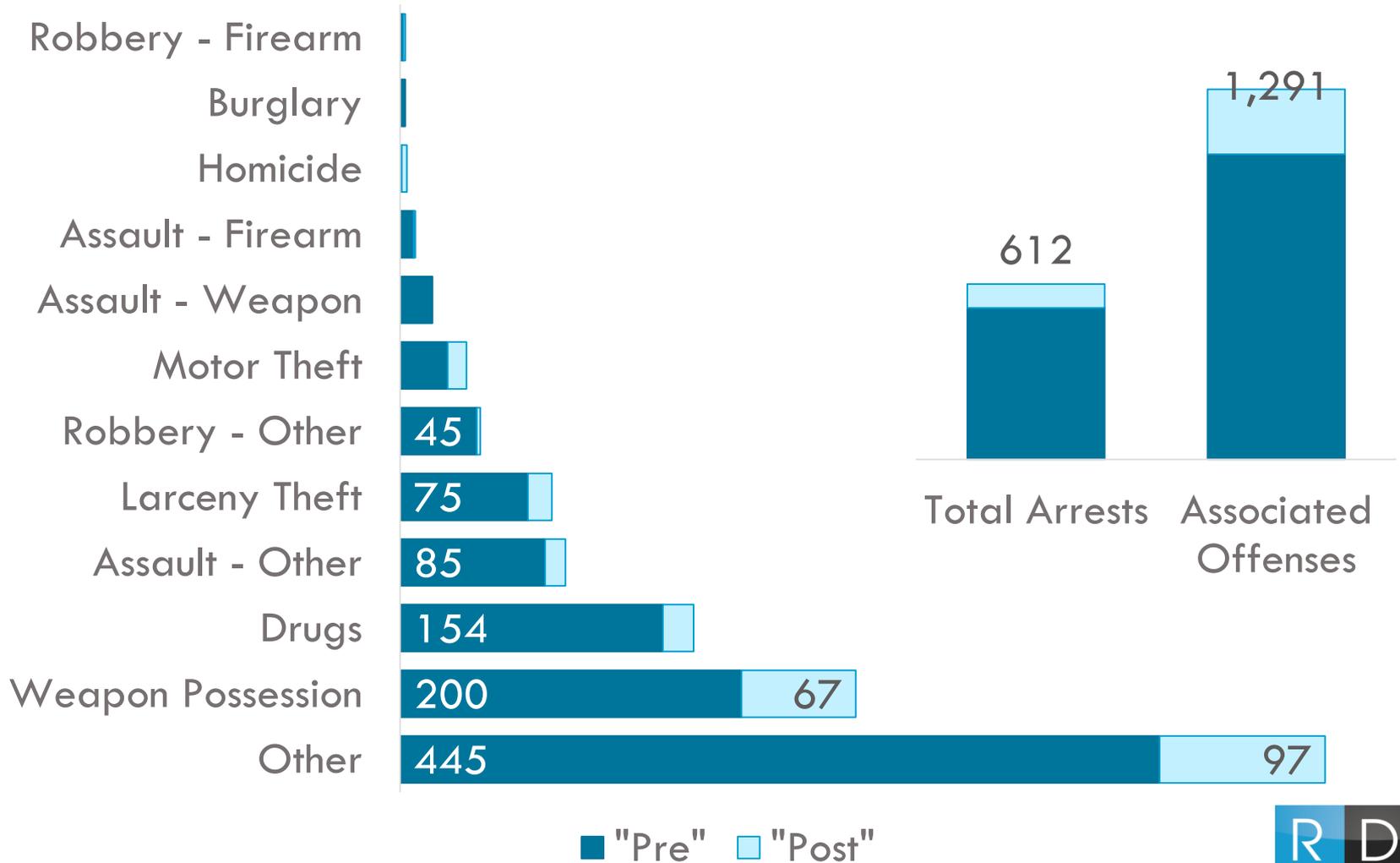
Percent of Clients Arrested Pre/Post Service Start



■ "Pre" □ "Post"

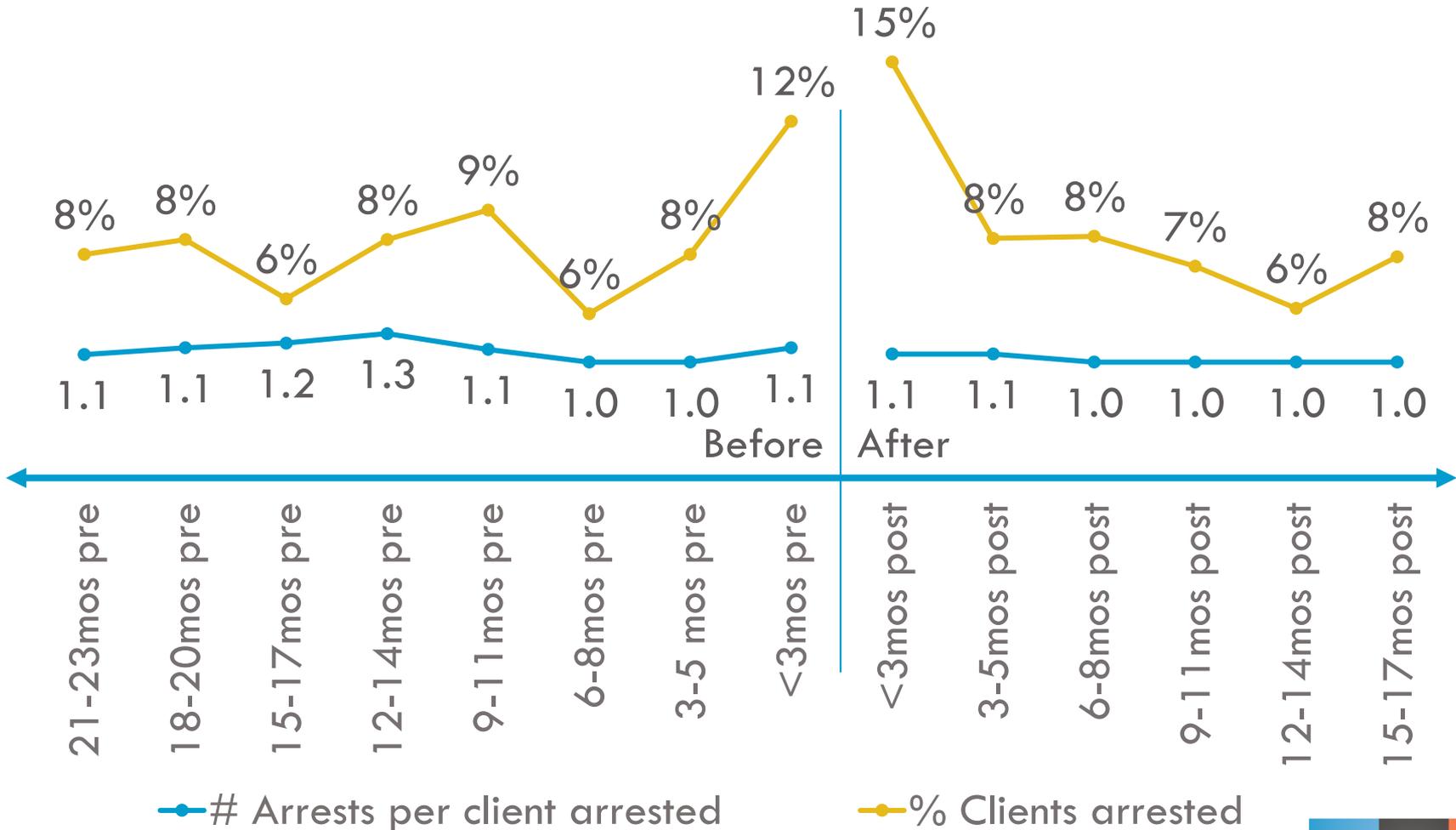


Offenses clients were arrested for



Proportion of clients arrested before and after starting services

23



SUMMARY

Discussion of findings

25

Clients achieved many milestones in 2016

- Documentation (49% of all clients)
- Healthcare (56% of uninsured clients)
- Employment (55% of all clients)
- Communication/mentoring (42% of all clients)

Not sufficient time to demonstrate a significant change in arrests before or after services

There is an uptick in arrests during the three months prior to and after a client initiates case management

Ceasefire clients are more likely to be arrested both before/after starting services

Contact Us

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510.488.4345 x114

Sarah Garmisa

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510.488.4345 x119

TO: SAFETY & SERVICES OVERSIGHT COMMISSON (SSOC)
FROM: Chantal Cotton Gaines
SUBJECT: Update on Oakland Unite Evaluation Plan – Mathematica Policy Research
DATE: March 20, 2017

Attached to this cover sheet is a PowerPoint presentation from Mathematica Policy Research (MPR), the evaluation firm selected to conduct the annual and comprehensive Oakland Unite evaluations. The PowerPoint explains the expected deliverables for Year 1 as well as an overview of their overall approach to the evaluation.

Staff will be engaging the SSOC Evaluation Subcommittee as these deliverables are pursued.

For questions, please contact Chantal C. Gaines at ccotton@oaklandnet.com or 510-237-7587.

Evaluation of Oakland Unite Services 2016-2020

SSOC Meeting
Oakland, CA

March 27, 2017

Naihobe Gonzalez

Oakland Unite Background

- **Oakland Unite intends to interrupt and prevent violence by investing in collaborative strategies that focus on youth and young adults at highest risk of violence:**
 - Life coaching and intensive case management
 - Employment and educational supports
 - Street outreach and crisis response
 - Community asset building
- **The impact of Oakland Unite can be challenging to evaluate**
 - At the city and neighborhood level: there are many other policies and changes (e.g. demographic) that coincide with Measure Z
 - At the individual level: Oakland Unite is a voluntary program, so participants may have already decided to make a change in their lives and may differ from other at-risk people who don't participate

Evaluation Components

Purpose: To inform the City of Oakland and diverse stakeholders about the performance and impact of Oakland Unite and inform decision makers about how to properly allocate resources to reduce violence.

Annual snapshots of each grantee

- Descriptive summaries of program performance and participants
- Based on administrative data, site visits, interviews, and participant surveys
- Annual profiles with data visualizations designed for a wide audience

Annual strategy-level outcomes analysis

- Quasi-experimental evaluation of the effectiveness of select sub-strategies in improving relevant outcomes for participants
- Match Oakland Unite participants to similar comparison individuals
- Analyze cost and qualitative data on implementation

Comprehensive impact evaluation

- Quasi-experimental evaluation of select programs on individual delinquency, education, and employment outcomes over a four-year period
- Spatial analysis of neighborhood-level variation in impacts
- Conduct focus groups with participants, families, and police and parole officers

Year 1 Deliverables

Network and cluster analyses

April-May 2017

- Measures degree of collaboration among programs and strategies
- Identifies subpopulations receiving similar types/intensity of services
- Summarizes participant demographics and contact hours
- Presents results through visualizations

Strategy report

September 2017

- Studies one-year impacts of life coaching and education & economic self-sufficiency sub-strategies in improving relevant outcomes for participants (e.g. arrests, victimization, enrollment in school)
- Includes in-depth analysis of costs per client, qualitative data from site visits and interviews, and existing literature on best practices

Comprehensive evaluation memo

November 2017

- Describes the selected sites and research design for the four-year comprehensive evaluation

Program report

January 2018

- Summarizes each grantee's target population, enrollment, provision and quality of services, and performance
- Draws on administrative data, site visits, and interviews

For More Information

- **Johanna Lacoë, Project Director**
 - jlacoë@mathematica-mpr.com
- **Naihobe Gonzalez, Deputy Project Director**
 - ngonzalez@mathematica-mpr.com

FILED
OFFICE OF THE CITY CLERK
OAKLAND

June Williams

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POLICY EXPERIENCE

Consultant

JULY 2016 – PRESENT

The Willie Brown Institute on Politics and Public Service – San Francisco, CA

Assisting in all areas of planning for projects such as the annual Breakfast Club and the annual Museum of African Diaspora Gala including public relations and media, entertainment and corporate sponsorship.

Policy and Fundraising Teams

2016

Kamala D. Harris Campaign for U.S. Senate, San Francisco, CA

Staffed local fundraisers and followed-up on pledges/contributions. Drafted policy memoranda on a range of social, business, and environmental policy issues.

Senior Policy Associate

2008 – 2009

DC Alliance of Youth Advocates, Washington, DC

Drafted published materials on city campaigns to improve graduation rates in the District of Columbia. Collaborated with city leaders to develop advocacy strategies to create funding streams for youth programs.

Intern – Director of Constituent Services

2005 – 2006

Congresswoman Barbara Lee, Thirteenth District Office, Oakland, CA

Coordinated relief efforts for constituents impacted by Hurricane Katrina. Increased visibility and connection with the community at events. Contributed to policy research and responded to opposition related to the Matthew Shepard Act.

LEGAL EXPERIENCE

Assistant State's Attorney

2014 – 2015

State's Attorney's Office For Charles County, La Plata, MD

Prosecuted 120-150 felony and misdemeanor crimes in district court weekly. Completed all preparation for cases and complied with Rules of Evidence for Discovery matters. Filed appeals to Circuit Court of Maryland. Responded in writing to requests for Clemency and Pardons.

Law Clerk – Honorable Sheila R. Tillerson Adams

2013 – 2014

Circuit Court for Prince George's County, Upper Marlboro, MD

Prepared bench memoranda and orders for all civil and criminal matters including Three-Judge panel reviews. Drafted a 45-page opinion on an Estate and Trust issue to divide a multi-million dollar estate.

Law Clerk – Honorable Jeffrey D. Light

2012 – 2013

Superior Court of New Jersey, Atlantic City, NJ

Provided legal recommendations on complex family law issues and produced quick research for court opinions. Managed the motions calendar and drafted memoranda weekly for between 20 to 30 cases.

EDUCATION

2012 **Juris Doctor**
Howard University School of Law – Washington, DC

2008 **Master of Public Policy**
American University – Washington, DC

2006 **Bachelor of Arts in Classical Studies**
Saint Mary's College of California – Moraga, CA
Study Abroad: São Paulo, Brazil; Cape Town, South Africa; and, Oxford, England